

# Counties Medical LP Terms of Trade

Effective from 1/8/23

1. Our doctor & nurse consultation fees are displayed in the waiting room. Copies are also available; if you would like one please ask at reception. Our fees are made up from the following:
  - Consultation time
  - Complexity
  - Eligible funding (GP Clinic enrolled patients only)
  - Cost of running a medical practice
2. Free fees that apply to enrolled GP Clinic patients only:
  - Flu vaccination for pregnant women, anyone aged 65 years and over and anyone aged under 65 years with a medical condition that increases their risk of developing complication from the flu (conditions apply)
  - Childhood immunisations
  - Maternity care for the first 12 weeks
3. If you are not enrolled with our practice but would like to see a doctor the consultation fee is higher and you will be seen in the Urgent Care. Please see Urgent Care fees.
4. All payment for services is requested at the time of your consultation. You may pay using:
  - Cash
  - EFTPOS
  - Credit card (most are accepted)
  - Telephone banking
  - Online banking
  - For enrolled GP Clinic patients only. Automatic payment – if you would prefer to make regular payments against your account please ask at reception. If you do not pay in full at the time of your appointment, you will be sent an account.
5. All unpaid overdue accounts will be sent to a debt collection agency with all costs incurred by the patient including legal fees.

6. If automatic payments are being made to pay off outstanding debt any appointments made must be paid for before the consultation.
7. If your account is overdue payment for any further treatment is required before the consultation unless it is a medical emergency, as defined by our clinical staff.
8. All accounts that remain unpaid will be recorded with a credit reporting agency which may affect your credit rating.
9. If you are the account holder for members of your family, we are unable to provide services for them without payment before the consultation.
10. Failure to attend an appointment, or failure to cancel one, 2 hours before the appointment time may incur a fee based on the type of appointment booked. We will charge you for the second missed appointment.
11. By enrolling with us, you authorise us to:
  - Disclose any information about you for the purpose of instructing other people including a debt collecting agency to recover any outstanding fees from you.
12. You acknowledge that:
  - All services may attract a fee
  - You remain liable for all fees, costs and disbursements, including laboratory testing where you are not eligible for funding services in New Zealand or the tests are not funded.